



JOB VACANCY ANNOUNCEMENT

Job ID: (TRHBHR 102)

Job Title: Senior Quality Improvement officer

Category: Health Care

Location: TRHB, Tigray, Ethiopia

Supervised by: Curative and rehabilitative core process owner (deputy head)

Reports to: Multisectoral response for HIV/AIDS core process owner/Project officer

Supervises: Facility quality Improvement officers

Employment Type: Contract

Number required: 1 (one)

Salary: Negotiable

JOB SUMMARY:

Under the guidance of Tigray Regional Health Bureau, Curative and rehabilitative core process owner the **Senior Quality Improvement officer** will lead and direct process of overall quality improvement activities that produce better patient care in a more efficient way of the CDC funded project “Strengthening Local Ownership for the Sustainable Provision of Comprehensive HIV/AIDS Services” by the Health Bureau of Tigray Regional State of the Federal Democratic Republic of Ethiopia under the President’s Emergency Plan for AIDS Relief (PEPFAR). The incumbent develops programs to review and evaluate patient care and outcomes. Implements a strategy and plans for a quality improvement function within the facilities and woredas in collaboration with the administrative and clinical leaders of the hospital/health centers. Tracks and presents results of improvement efforts and ongoing measures of clinical processes to management.

MAJOR DUTIES AND RESPONSIBILITIES:

- Supports the accomplishment of corporate strategic plans that achieve high impact and significant improvements in organizational performance.
- Systematically applies and teaches the science and theory of project management to achieve results on time and within budget.



- Supervises employees who lead or facilitate quality improvement activities, provide project management, data analysis and measurement of outcomes, document and report the results and accomplishments of quality improvement initiatives.
- Has input and impact on budgeting, controlling costs, planning, scheduling, and procedural change in order to achieve and maintain an efficient, cost-effective program.
- Oversees and monitors the development and implementation of the quality improvement program
- Performs under minimal supervision with accountability for specific goals/objectives.
- Works with the Bureau/Deputy head and others to develop performance improvement targets for quality service, and efficiency of the organization.
- Provides leadership for implementing changes targeted at systems improvement. Measures and evaluates attainment of results.
- Applies, teaches, and skillfully uses techniques for system design, reengineering, quality improvement, outcomes measurement, and statistical analysis.
- Assures that improvement activities are documented and reported within the organization and externally as appropriate.
- Coach and demonstrates problem solving, leadership, conflict management, and team building skills in order to ensure a productive work environment and achievement of goals

JOB REQUIREMENTS:

Education: Medical Doctor

Work Experience Required: 2 years and above of work experience in healthcare, minimum one year of progressively responsible management experience. Specific healthcare work experience in quality improvement, systems design, or project management **desired:**

Skills/Knowledge Required:



Demonstrates experience with and skilled use of:

- Project management techniques or software to achieve results on time and within budget. Is outcome and results oriented.
- The basic tools of continuous improvement, work process redesign, or reengineering.
- Descriptive statistics and a comprehensive understanding of the appropriate applications of interpretive statistics.
- Organization and planning, managing multiple demands, and achieving results.
- Analytical reasoning, interprets and evaluates complex information, while identifying patterns and essential issues.
- Word processing, spreadsheets, and database software.
- Team development and facilitation techniques applied to quality improvement or project teams to achieve their highest potential.
- Superb written and oral communication skills with particular emphasis on presentation skills

Tigray Regional Health Bureau is an equal opportunity employer; women and people living with HIV/AIDS are encouraged to apply.

- In person to Tigray Regional Health Bureau Human Resource Directorate
- Online at: jobs@tigrayrhb.org
- The application letter should be clearly marked with each position. Only short-listed applicants will be notified for interview and exam

Receiving applications is **September 18-29, 2017**.

Closing date: **September 29/2017 at 5:00 PM**

Point of Contact:

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